Asset Management The Power of a Balanced Perspective For Now and the Future

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Why Asset Management

- Pressure to improve cost/quality balance for customers
- Pressure to increase earnings for shareholders
- Need to bring regulatory perspective to spending decisions
 - timing of rate cases versus spending plans
 - focus on distribution as separate business
 - greater emphasis on performance measures



Asset Management Balance

Managing and Balancing the Critical Perspectives is Key to Future Success in Distribution

- Regulatory
- End customer reliability/quality of service
- Financial
- Technology
- Safety

Asset Management is fundamentally a process to manage and balance these critical perspectives



Regulatory Challenges

- Accurate, complete and timely information/reporting
- Avoiding unreasonable performance standards
- Meeting the performance standards
- Managing the relationships
- Managing the issues distributed generation, momentary interruptions, etc.



Reliability/Quality of Service Challenges

- Optimization of spend to achieve results at lowest cost
- Avoiding mandated expenditures/penalties
- Avoiding prescribed standards
- And Ultimately.....
 - Reliability of service is what Distribution sells



Financial Challenges

- Earnings growth objectives
- Underutilized assets
- Price caps/timing of rate cases
- Competition with Generation and Transmission for capital and O&M



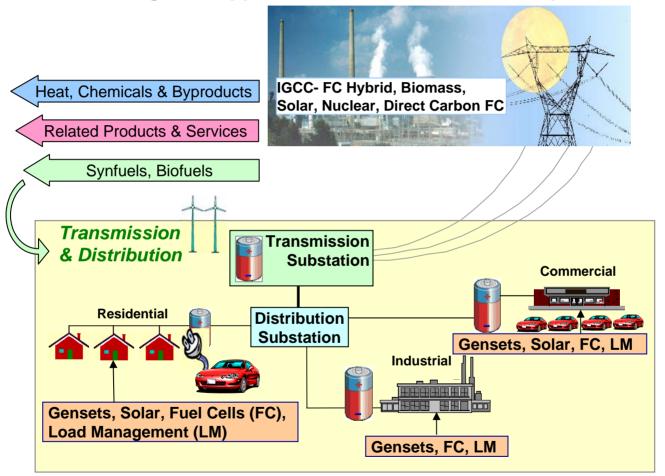
Innovation and New Technology

- AMI pilot in Columbus
- Sarnoff detector for voltage on equipment
- Automation
- Fuel Cells Rolls Royce
- NAS battery
- Etc.



AEP in 2027?

• How does AEP manage the opportunities and threats of this potential future?



There are No Major Technical Barriers to Achieving this Vision.



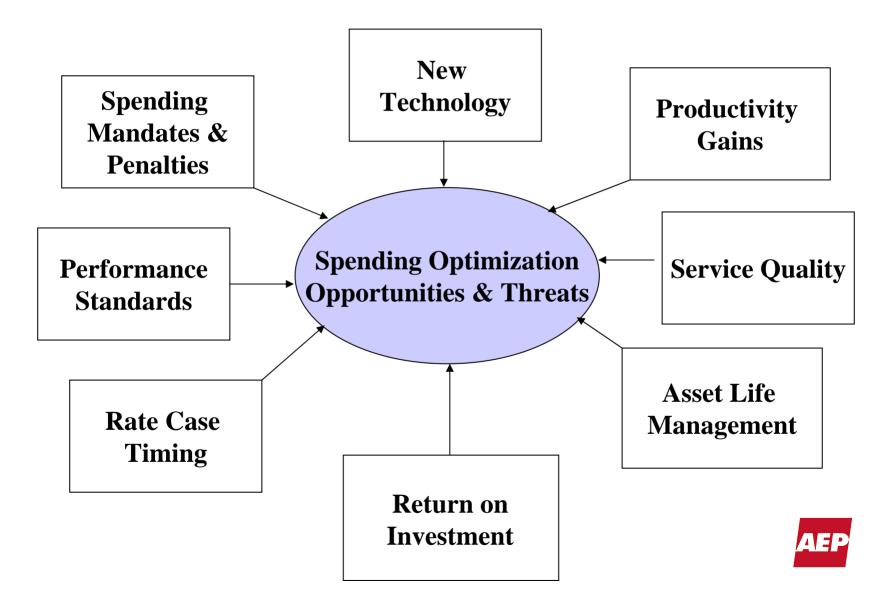
The Priority of Safety

A non-negotiable core value in all we plan and do at AEP Ohio!!

- Public
- Employee



How to Find the Right Balance?



Asset Management - Key Capabilities Required

- Asset analysis skills
- Expenditure optimization and tracking
- Knowledge of regulatory environment
- Knowledge of emerging technology
- Business skills
- Teamwork across organizations
- Supporting IT systems

Individual capabilities are important but integration of all the capabilities is essential



Asset Management Within Multiple AEP Companies

Challenges:

- Expected contribution by each operating company to corporate earnings targets
- Varying regulatory environments across operating companies
- Varying customer expectations across operating companies
- Historical attention to asset issues such as replacements, maintenance and tree programs
- Control over allocated corporate costs
- Learning across operating companies and central organizations
- Leveraging common systems, process and analysis to reduce costs and create comparability across companies

