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#### THE BENEFITS OF DYNAMIC PRICING IN MASS MARKETS

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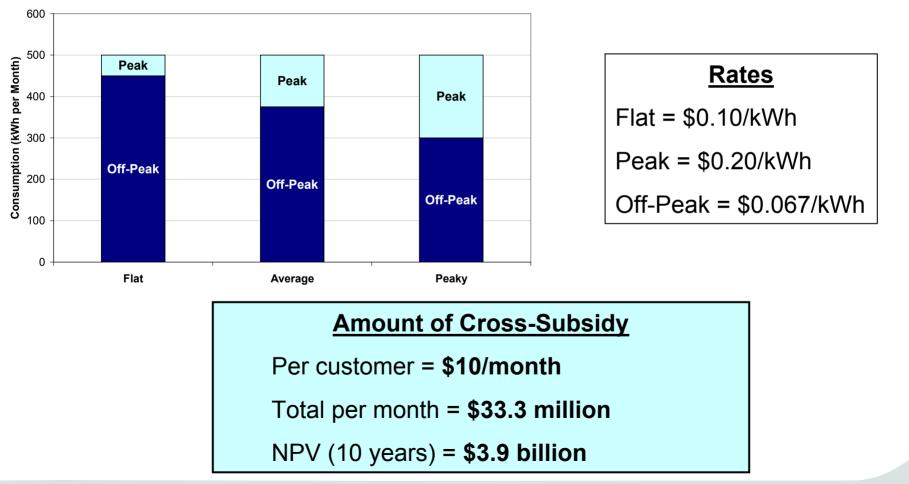
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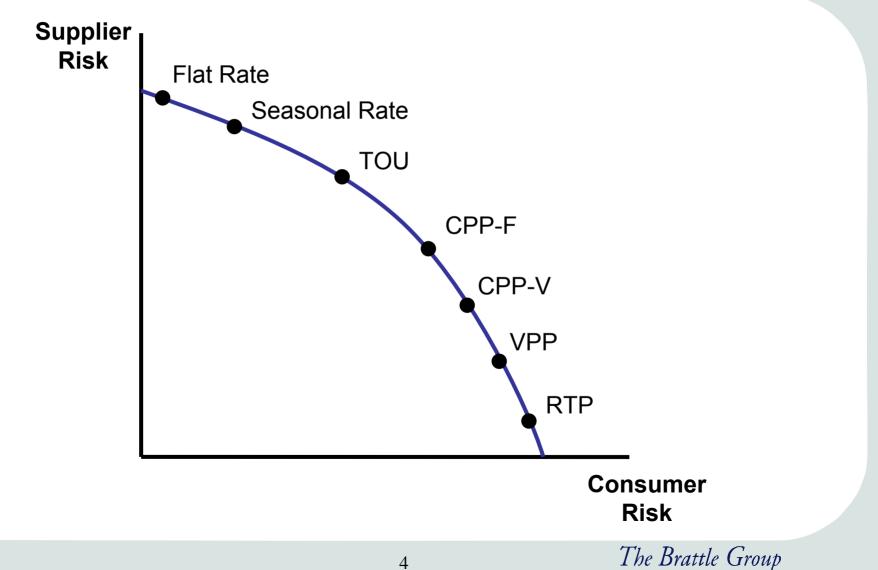
- Many utilities are considering the system-wide deployment of smart meters
  - They can improve utility operations and the cost savings can cover a substantial portion of the multi-million dollar investment
  - However, depending on the utility, the "gap" between operational benefits and AMI costs may still be quite large
- One way of bridging the gap is to use smart meters as a means of providing "smart" prices to customers that would induce demand response, obviating the need for expensive peaking capacity and energy
- As a bonus, smart pricing would eliminate an important inequity in existing rate designs
  - Consumers who use relatively less power during expensive peak periods subsidize others

## The inequity in flat rates may amount to \$4 billion dollars for a state with 10 million customers

Load Shapes by Customer Type (10 million customers total)



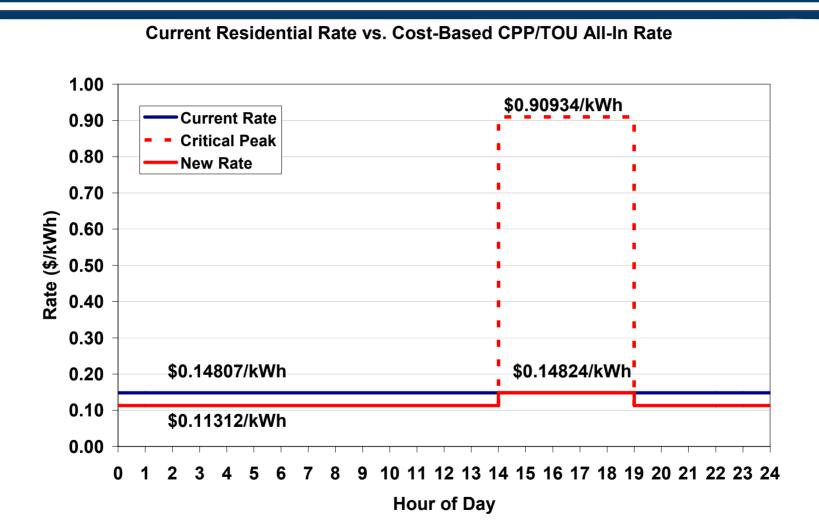
#### Smart prices allow for risk sharing between suppliers and consumers



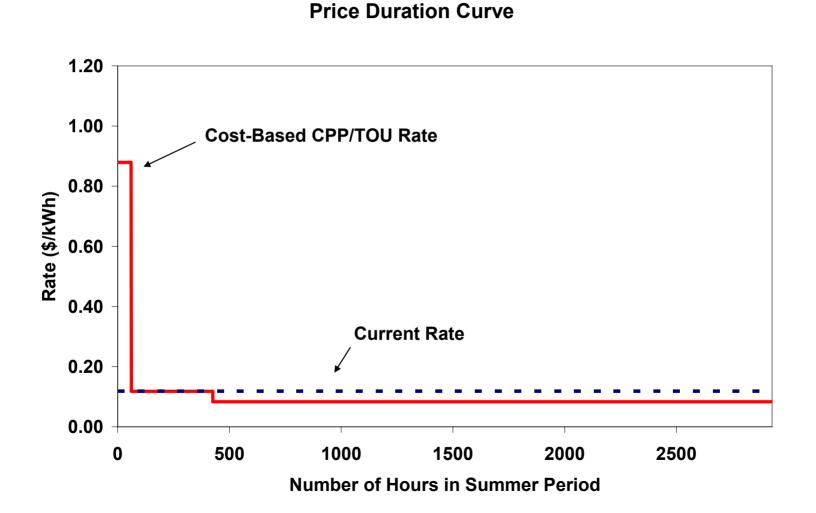
#### Critical-peak pricing (CPP) is by far the most popular design

- It is essentially a time-of-use (TOU) rate on most days of the year
- When the power system encounters critical conditions, the peakperiod price rises to much higher but known levels, either on a dayahead or day-of basis
- In variable critical-peak pricing (VPP), the critical-peak price rises to an unknown level that reflects actual market conditions
- Both of these rate designs approximate real-time pricing (RTP) rates and are easier for mass market customers to deal with

# A CPP rate will provide customers with substantial opportunities to save money

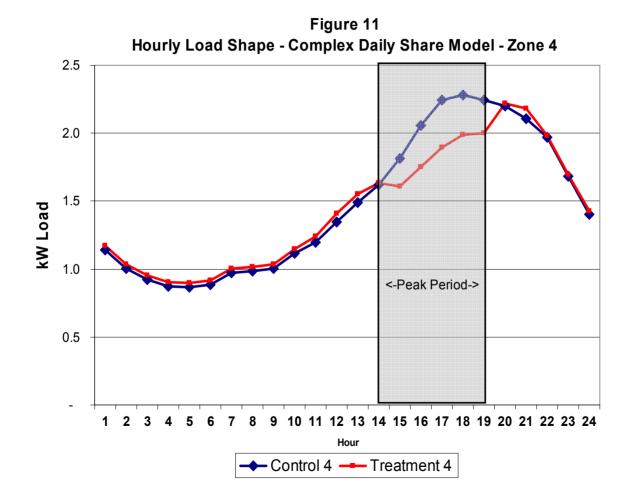


# For a vast majority of summer hours, the customer will save money

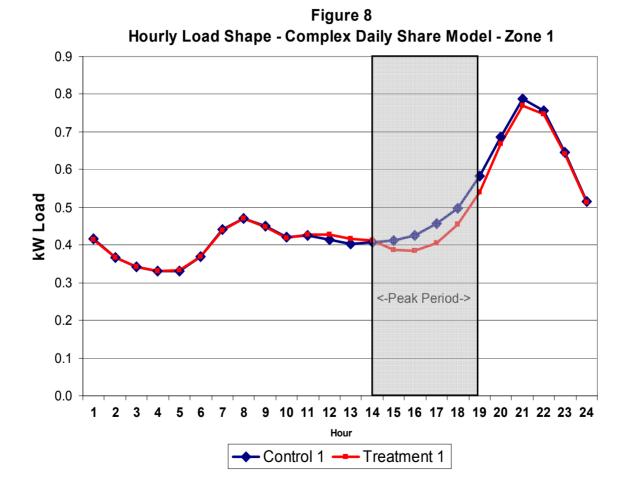


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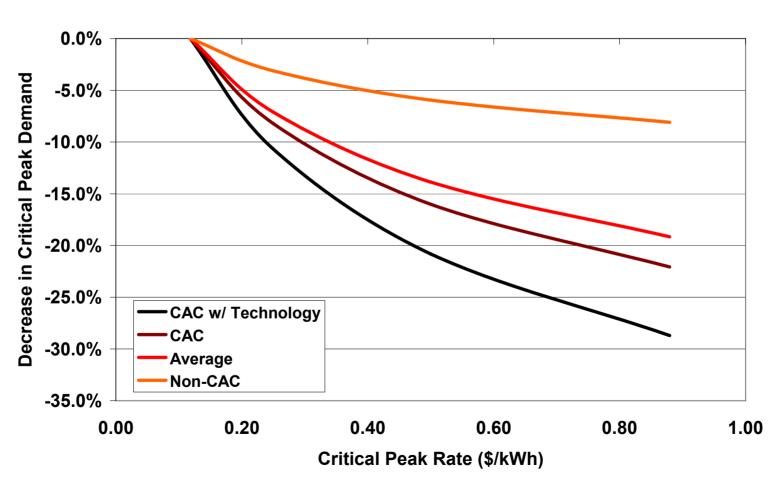
### Dynamic prices have had a substantial impact in a hot climate such as California's Central Valley



### They produce an impact even in a mild climate such as San Francisco's



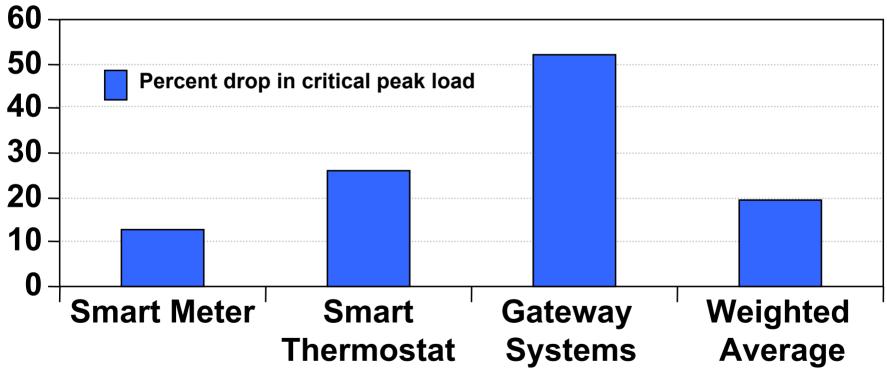
### The higher the price, the greater is the drop in peak usage, with the reduction varying with market segment



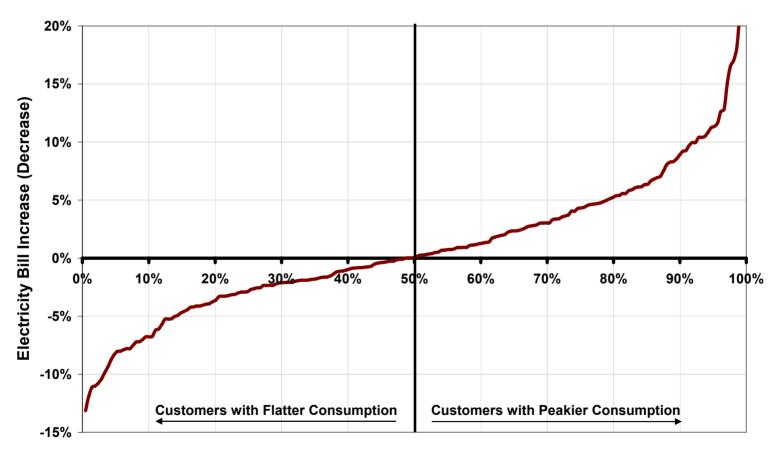
**Residential Customer Response Curves** 

# Load reductions can be enhanced through enabling technologies

#### Type of technology



## Under traditional ratemaking, 50% of the customers would be worse off under dynamic pricing



**Distribution of Bill Impacts** 

**Percentile of Customer Base** 

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# That fear may keep customers from even trying out the new rates

- And *fear of that fear* may keep us from even offering dynamic pricing to customers, since we are anxious to "protect the customers from themselves"
- How do we break out of this bubble?

#### Enter the risk premium

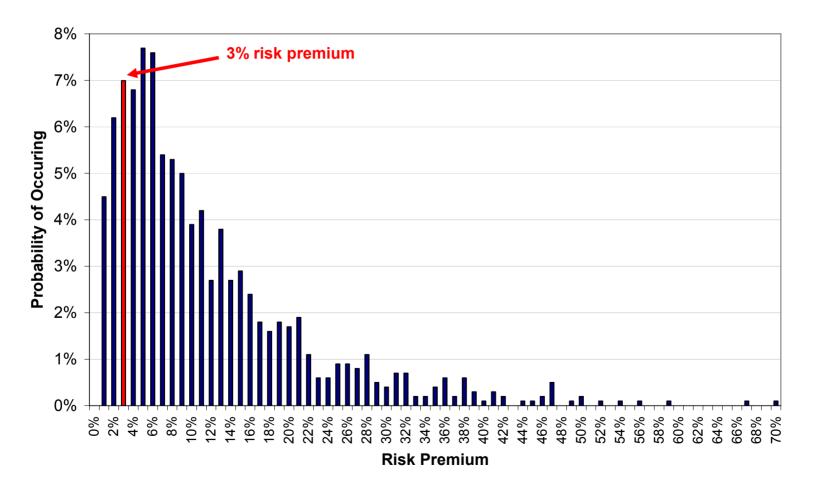
- Flat rates embody an *implicit* but very real risk premium that insures customers against price volatility
- The risk premium is proportional to the volatility of loads, the volatility of spot prices and the correlation between loads and spot prices
  - Thus, if load volatility is 0.2, price volatility is 0.6 and price-load correlation is 0.4, the risk premium is about 5%
- $\boldsymbol{\pi} = \exp(\boldsymbol{\sigma}_{L}, \boldsymbol{\sigma}_{P}, \boldsymbol{\rho}_{L,P})$

Where:

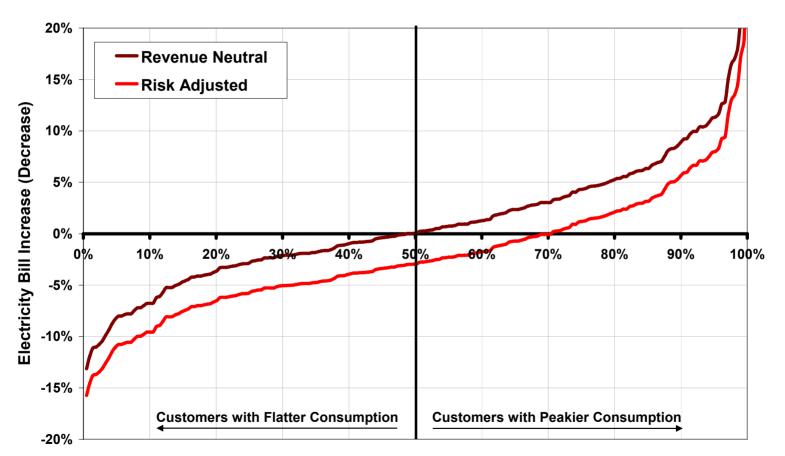
- $\pi$  = Risk Premium
- $\sigma_L$  = Load Volatility
- σ<sub>P</sub> = Spot Price Volatility
- $\rho_{L,P}$  = Correlation Between Load and Spot Price

### A Monte Carlo simulations suggest that a 3% risk premium is a conservative estimate

#### **Probability Distribution of Risk Premium**



### After crediting for the risk premium, dynamic pricing rates become attractive for 70% of customers



#### **Distribution of Bill Impacts**

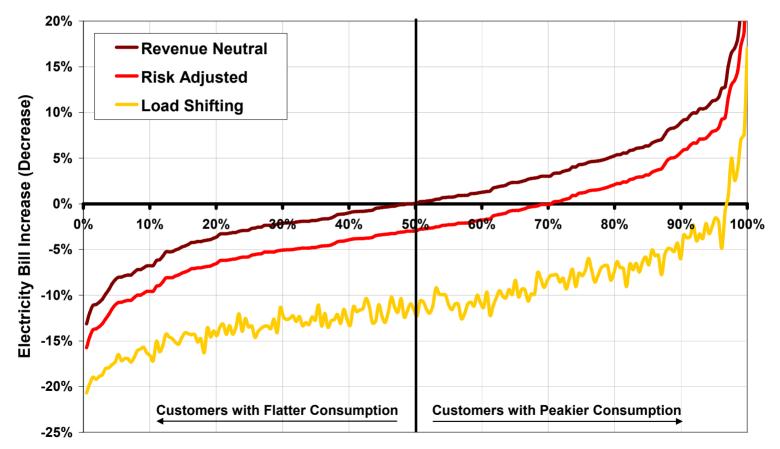
**Percentile of Customer Base** 

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#### Enter demand response

- There is substantial evidence that dynamic pricing will lower critical peak loads by more than 10% per average household
- The bigger the household's monthly consumption level, the more will be the load drop
- Customers in hot climate zones will exhibit the most demand response

## After crediting customers with the risk premium and demand response, we can attract over 95% of customers



#### **Distribution of Bill Impacts**

Percentile of Customer Base

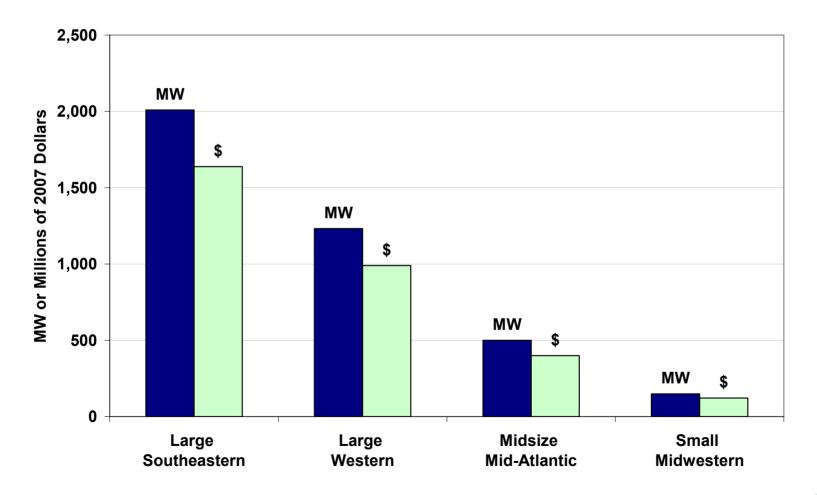
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## Aggregate MW impacts and financial benefits depend on the number of participating customers

- The participation rate will depend on the deployment scenario and marketing strategy
- A mandatory scenario will generate the highest number of participants, followed by an opt-out scenario (around 70-90 percent) and finally by an opt-in scenario (from 10 to 30 percent)
- In all cases, the CPP rate needs to generate substantial bill savings for customers

#### Impacts vary by utility size and location

Impact on Four Representative U.S. Utilities



#### **Additional reading**

- Brattle Group, The. "Quantifying the benefit of demand response for PJM," prepared for PJM Interconnection LLC. and MADRI, January 2007
- Faruqui, Ahmad. "Breaking out of the bubble: how dynamic pricing can mitigate rate shock," Public Utilities Fortnightly, March 2007.
- Federal Energy Regulatory Commission (FERC), The US. "Demand Response and Advanced Metering," Staff Report, August 2006
- North American Electric Reliability Corporation (NERC). "2006 Long-Term Reliability Assessment," October 16, 2006.
- Plexus Research, Inc., "Deciding on Smart Meters," Edison Electric Institute, September 2006.

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