## Software Needs and its Valuation in the Electric Power Industry

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## Paper motivation

- Serious lack of user-friendly software for managing the complexity of real-life systems
- Design of software huge challenge, but the missed opportunities huge as well if not done
- Not necessarily a self-explanatory nor widely accepted statement

## Some basic difficult questions

- How does it work today?
- What needs fixing?
- What are some possible performance metrics which provide us with quantifiable ways of showing improvements?
- Are methods under consideration capable of meeting the pre-decided upon performance criteria?
- What are systematic ways of deploying new technologies into the existing system without making the overall operations even more complex?
- How to integrate new in ways transparent and useful to those operating the system?
- How to provide policy and financial incentives for deploying the most effective technologies as measured in terms of pre-agreed upon metrics?

## Paper outline

- Something old: Is all well in today's operations and planning (emerging problems with reliability, missed missed opportunities for enhanced economic utilization; challenges to the existing software)
- Performance metrics for assessing value-added by the existing software
- Information and software specifications for reliable operations
- Something new: Operating and planning in the changing industry
- Needs for novel IT and software solutions
- Performance metric for assessing value-added by IT and software for the changing industry
- Information and software specifications for the changing industry
- Technical and economic policy roadblocks to software deployment in the changing industry January 11 2nd CMU Conference on Electiricty

## Something old: Is all well in today's operations and planning

- Operators and planners have two basic objectives, namely to serve customers reliably and at acceptable cost.
- Operations and planning inter-dependent (planning assuming operating practices; and, vice versa, operating practices assuming planning principles)
- In the past, operations relatively straightforward based on robust design which enables many simplifying assumptions in operations (localized response to system failures; semistationary feedforward for given demand forecast; hierarchical temporal and spatial separation)
- Even during equipment failures sufficient reserves and preplanned procedures almost always sufficient for acceptable service.
- Economic utilization achieved using very simple ED computations for real power; sufficient support for reactive power through design.
- Utilities run by the human experts w/o critical reliance on online software use and extensive automation.

### Simplifying assumptions no longer justifiable

- The interactions among utilities and within utilities themselves have become more complex than in the past, and are beyond human's ability to manage;
- Economic factors no longer allow robust operations through design; need for just-in-time (JIT) and just-in-place (JIP) decision-making.
- JIT and JIP services require much on-line sensing, monitoring and software-based decision making
- Unexpected network system response as utilities trade for economic reasons (patterns very different than what was pre-agreed on; load decrease could cause continuing decrease in frequency and voltage, contrary to the operator's intuition; wide-spread backbone effects of equipment failures leading to cascading failures)

## Fundamental need for on-line information processing

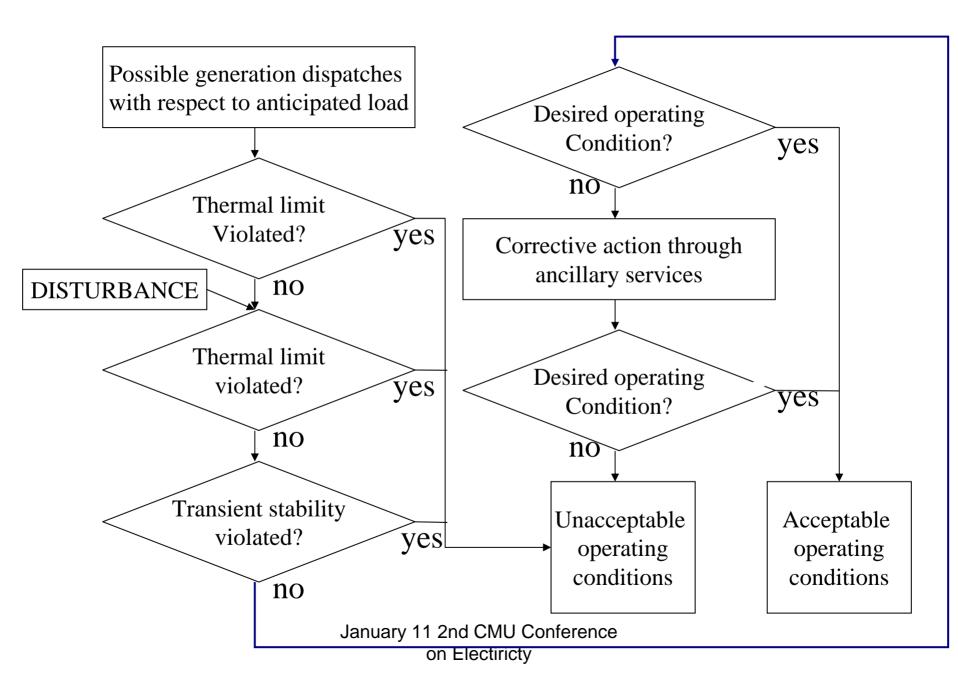
- Implementation of pre-agreed performance metrics over a broad range of conditions (short-term enhanced reliability; enhanced short-term utilization of existing resources; enhanced long-term service to customers)
- The overall problem of operating the system away from "nominal" conditions
- These are not directly interpretable in terms of (N-x) reliability standards (particular amount of reserve does not necessarily guarantee pre-specified LOLE, and, more generally QoS.

## Software specifications for facilitating reliable operations

- Relying on software risky unless one has robust and easy-to-use software
- Today's software does not meet these requirements
- Software has evolved by solving particular subproblems under strong (often hardware-ensured assumptions)
- In order to implement (N-x) reliability standards one needs a dynamic shell (architecture) for integrating the existing modules with welldefined performance criteria and internal logic for relating various software modules (hard, and loaded with open problems)

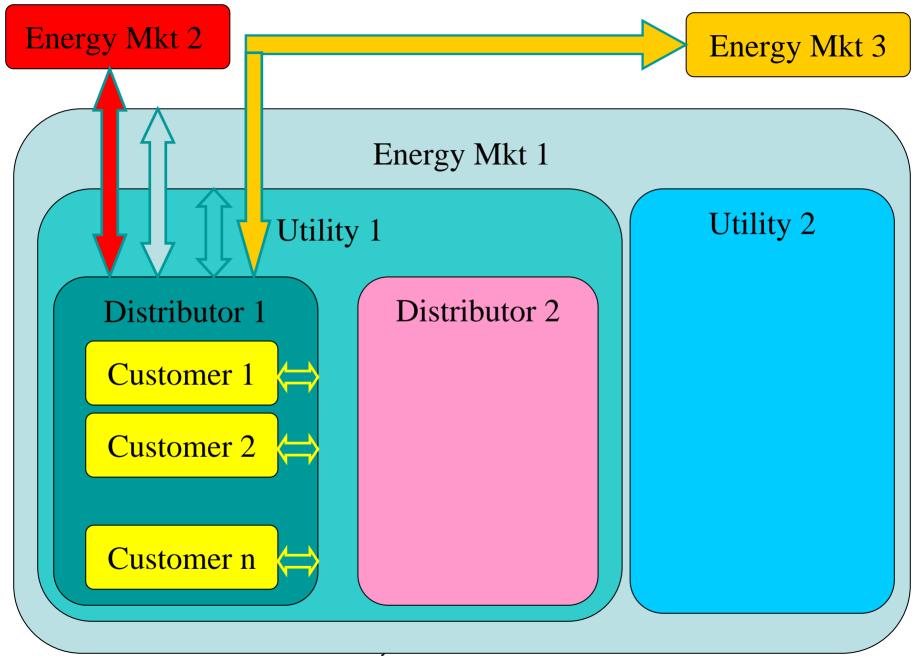
#### An illustration of performance metrics

- At the shell (architecture) level: Customers served according to QoS (TOU service, probability of not being served)
- Designing a sufficiently general architecture for minimal coordination (logic) among the internal software modules is one of most difficult tasks
- The second hardest task is processing of huge amount of data into used and usable set of recommendations to operators for ensuring QoS as conditions vary
- A well-functioning shell should be sufficiently flexible to allow for many solutions (technologies, hardware and software) which, jointly, result in comparable performance at the shell level



## Something new: Operating and planning in the changing industry

- Distributed performance metrics, associated with the candidate new technologies and/or unbundled entities
- IT and software capable of accommodating these distributed performance metrics, and extracting their value-added to the performance metrics at (various) layers of the shell
- Definitive need for extracting value-added through distributed JIT an JIP performance within the given contextual, spatial and temporal interplay



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# Software specifications for the changing industry

- Need for flexible protocols (easy-to-reconfigure) to provide bundled services (energy, delivery, Quality of Service ("QoS"))
- Multi-layered protocols are essential to create software and hardware development incentives, providing compelling value proposition to customers
- We are working toward protocols and software for dynamic (electric) energy control, allowing "true" customer choice and enhanced, sustainable business models for distributors, utilities and markets

### The underlying change of paradigm [1]

- The electric power industry processes are a result of numerous small decisions/actions; sharp contrast to the old industry
- Micro-level actions contribute to significant change at the macro-level
- Economies of scope gradually replacing economies of scale
- New opportunities are based on this change; however, current operating/planning/design practices do not support this change

[1] Jelinek, M., Ilic, M., ``Strategic Framework for Electric Technologies:Technology and Institutional Factors and IT in a Deregulated Industry'', NSF Workshop, 2000.

A Dynamic Energy Control Protocol to support the new paradigm [2]

- Defines relations between physical, information and financial processes, across entire industry; Allows for flexible, creative decision making within these well recognized relations; Software based, with various degrees of automation; could accommodate many users
- Without these, the customer choice is not sustainable – "market is not ready"; many business consequences
- 2] Ilic, M and J.., Dynamic Energy Control Protocols for the Changing Electric Power Industry, Power Systems Computations Conference<sup>1</sup> (PSC/C) <sup>C</sup> Barcelona, Spain, July 2002 (submitted)

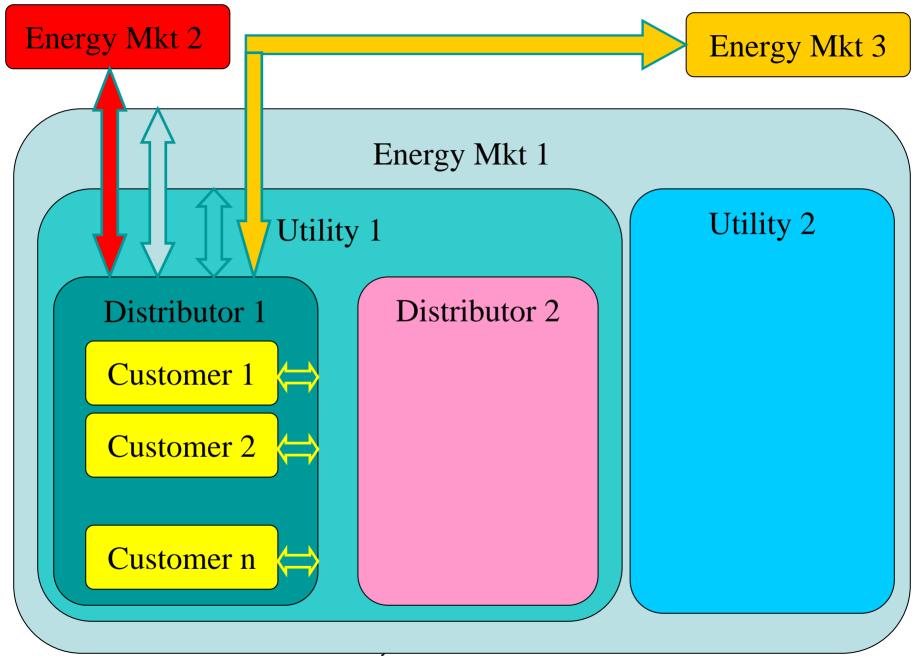
# Review of the major broken links in the changing industry

- No well-defined relations/values across boundaries of industry organization (customer to distributor, distributor to utility, utility to wholesale market, market to market)
- Broken link between wholesale energy market and customers (many examples: (a) level of reserve and customer load profile and willingness to be interrupted;
  (b) charges for delivery T/D; c) value of backup power; d) tradeoff between DG and wire value to the customer)
- No relations between operations and investment processes
- No well-defined choices to the customers (in terms of financial and physical arrangements)

### The Role of Multi-Layered Dynamic Energy Control Protocols (DECPs) and Software

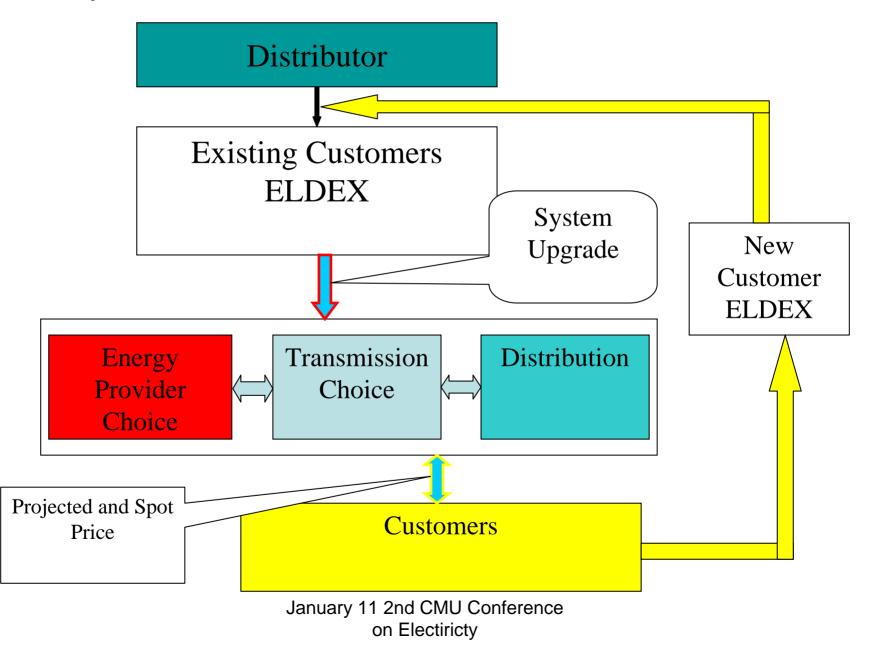
• To be used by the customers, as well as by the various providers of services to the customers in identifying right incentives

• Focus on proactive distributors for facilitating true customer choice

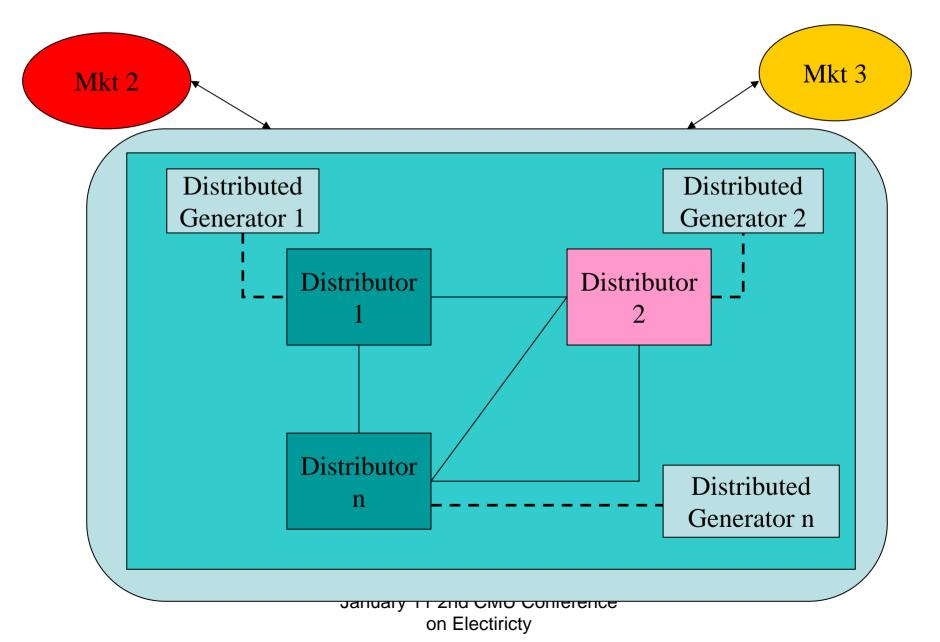


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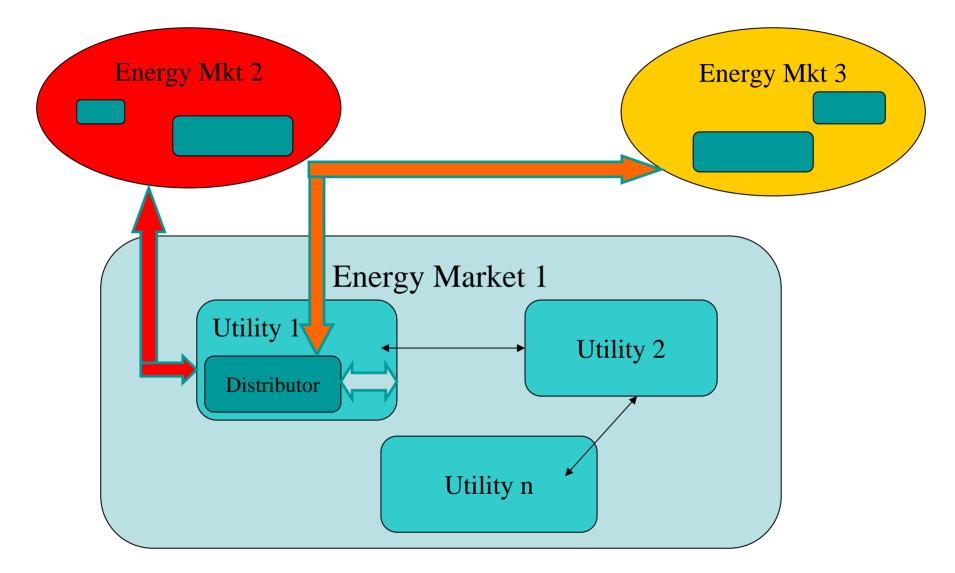
#### **Dynamic Protocol --- Distributor Level**



#### **Dynamic Protocol --- Utility Level**

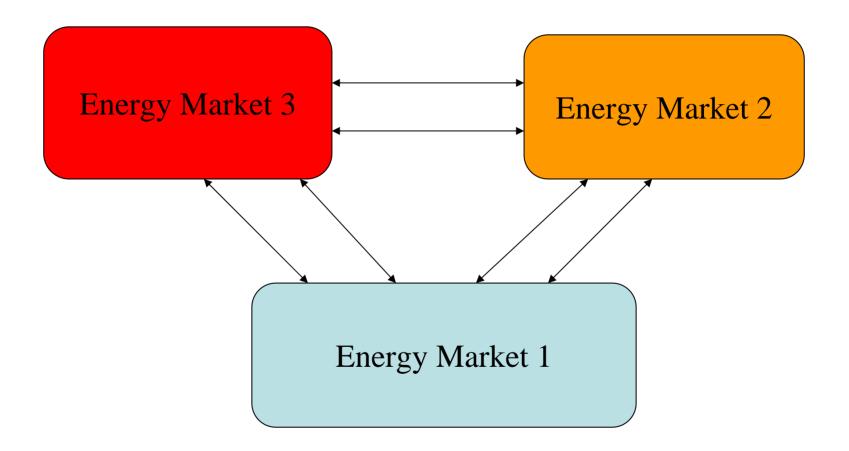


#### Dynamic Protocol --- Energy Market Level

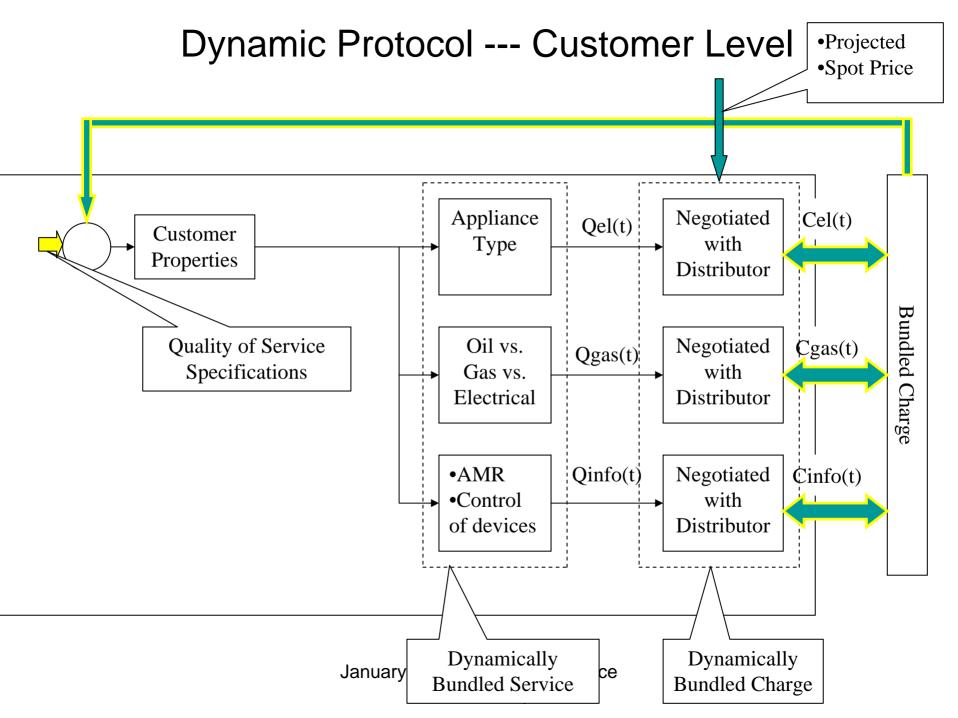


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#### Dynamic Protocol --- Multi Market Level



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# Need for software development – Distributor level

- For supporting Energy Demand Experiment (ELDEX), to determine how much users value different QoS; for implementing differentiated QoS (AMRs, various controllers and platforms).
- For adaptive aggregation of customers, and dynamic accommodation of the new ones over time
- For adaptive contractual arrangements in face of various uncertainties (fuel, spot price, forward price, delivery charges, environmental costs)-with the customers and the higher level players (utility, energy market, multi-market); ranging from simple, insurance-like, through speculative with well understood risks)
- For valuing contracts as a function of technology, and vice versa; optimum investment time decisions.
- Dynamic integration of the above modules.

# Need for Software development—Utility level

- For managing the system reliably, with distributors actively changing T/D needs on behalf of their customers, and with other utilities/markets wheeling over their area
- For implementing active information protocols with the distributors, on one hand, and higher levels, on the other (markets)
- For optimal investment decision making (timing, type—DG vs wire)
- For having flexible value-based T/D tariffs (spot, and longerterm,capacity,reliability) capable of supporting feasible investments
- Dynamic integration of the above modules.

# Need for software development—Market level

- For managing the system reliably, by dynamically interacting with the utilities, distributors, and the neighboring markets (changing rigid technical standards, which do not allow for load and T/D demand control through pricing).
- For meaningful tariffs which relate value of the system to the end-users and the investments made (including unbundled valuation to the system users and the T/D entities)—explicit capacity, reliability valuation
- For dynamic integration of these modules.

### Need for software development—Multi Market Level

•Software for facilitating inter-regional deals reliably

•Software for valuing wheeling support (wires, DG and other technologies) to the inter-regional transactions

•Software for interacting with distributors, markets, utilities

•Dynamic integration of these modules.

## Summary

- There exist a variety of ways for designing software architecture capable of meeting requirements set by the industry practices, regulatory regimes and the evolving technologies.
- Need for robust software for catalyzing changes as specified by the regulatory and other rules.
- A dynamic multi-layered IT architecture (shell) needed under both regulated and changing industry paradigms (to integrate disruptive technologies, and/or to managed seemingly unbundled industry) for implementing welldefined performance